Parking Enforcement Management Solution

IPS continues to exceed industry standards by offering innovative technology solutions that bring greater efficiency to parking operations, which now includes the IPS Parking Enforcement Product Suite. The next-generation Parking Enforcement Management Solution manages the entire citation lifecycle from issuance to collections and incorporates state-of-the-art real-time technology and customer service resources. The IPS solution is built from the ground up and future-proofed to stand apart from aging and obsolete legacy enforcement systems and equipment. This fully-integrated solution from IPS includes a handheld citation writer, a back office web-based application, and an online public portal.

FEATURES

• All-in-one enforcement device integration with IPS meter integration
• Dashboard features real-time statistics, heat mapping, user activity and performance analytics
• On-demand visual reporting with multiple export formats
• Cross-platform, cross-browser and cross-device compatibility
• Single sign-on (SSO) enables access to meter and enforcement data in one back office

INTEGRATION WITH:

• National Law Enforcement Telecommunications Systems (NLETS) in all 50 states
• Verizon and T-Mobile
• Third-party cashiering and financial systems
• LPR technology
• Letter Mailing and Lockbox Payment Services

For more information on the fully-integrated solution from IPS Group, please contact us.
Call for an on-site demo: 877.630.6638
Online: ipsgroup.com

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HANDHELD
The most innovative on the market today, our easy-to-use handheld citation writer ensures parking enforcement officers experience a convenient, quick and efficient citation issuance process.

FEATURES INCLUDE:
- All-in-one 1-piece or 2-piece solution, Android OS compatible
- Real-time syncing and connectivity
- Lightweight and portable, but rugged to withstand weather and heavy-duty use
- High contrast, easy-to-read screen
- Integrated thermal printer produces easy-to-read tickets
- Magnetic strip and smart card reader for payment collection
- High-resolution color photos, e-chalking and heat-mapping
- Scofflaw and customized notifications.

EMS
The Enforcement Management System (EMS) is a real-time, web-based enforcement application that gives officers access to case information including high-level citation summaries, photos, notices and letters, adjudications and voids.

FEATURES INCLUDE:
- Cross-compatible interface across all operating systems and devices
- Advanced search capability and option for manual citation entry
- Adjudication and disposition management
- Personalized report libraries
- Payment and refund processing
- Notice and letter processing

CITATION PORTAL
The Citation Portal is a website that allows citizens to review the current status of their citation, pay or obtain information on how to contest their citation, review fine amounts including late fees, and obtain additional information.

FEATURES INCLUDE:
- Real-time access to citation status and transaction history
- Highly secure PCI compliant application
- Cross-compatible interface supports all browsers and devices
- Customizable interface and branding
- Comprehensive (Smart) FAQ and customer service reporting
- Accepts all major credit cards