

# 360° PARKING: Back-office suite

The back-office suites has several modules that supports the entire life-cycle of a parking ticket, but the heart of the process is a strong workflow engine that automates everything from retrieval of owner information and payment reminders to exporting to collection services.



## Back-office Suite modules

Different operators have different needs; whether you do it all yourself, or just outsource everything from appeals to payment reminders, we can set up the system so that your back-office functions are covered.



### Customer Web

The Customer Web is a new and transparent way of communicating with motorists and car-owners, letting them see images and other evidence, pay their ticket or appeal online.



### PEZ - Appeal Management Module

The Appeal Management module in PEZ helps customer service to respond to both questions and real appeals in a quick and efficient way.



### MWS- Operation Desk Module

The Payment Station takes over where the Kiosk module ends. Integrated with mobile payment services it creates the possibility to get paid for parking without any physical payment infrastructure. It also supports integration with payment terminals like Ingenico etc.



### PEZ Workflow Engine

PEZ is the core system that receives ticket data from the field. The workflow engine is configured based on customer needs, whether just forwarding ticket data to a 3rd party system, or set up as a stand-alone system with the entire workflow. In the latter case, the system automatically will import payments, retrieve owner information, create payment reminders and much more.



### Siteowner Web

The Site Owner Web give your client direct access to whitelisting on their own sites.

Interested in making  
your business more  
efficient?

Give us a call or send a  
message!

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360° PARKING suites developed by:

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